MarkeTrak Day to Day (D2D), Data Extract Variance (DEV), Admin, Bulk Insert and BackGround SubTypes Quick Reference

Please consult the MarkeTrak User's Guide for a complete description for each of the subtypes below.

Category	SubType	Use of SubType	Submitter	User Guide Reference
D2D	Missing Enrollment Transaction	Market Participant (MP) is missing any 814's or an 867_02 or 867_04	CR or TDSP	Section 4. OtherD2D
D2D	Usage and Billing – Missing	MP missing monthly 867_03, 867_03F, 810_02	CR or TDSP	Section 4. OtherD2D
D2D	Usage and Billing – Dispute	MP questioning bill calculations for monthly 867_03, 867_03F, 810_02	CR or TDSP	Section 4. OtherD2D
D2D	Usage and Billing AMS LSE – Missing	MP requesting missing AMS LSE interval data from TDSP	CR	Section 4. OtherD2D
D2D	Usage and Billing AMS LSE – Dispute	MP disputing AMS LSE interval data from TDSP	CR	Section 4. OtherD2D
D2D	Reject Transactions	MP questions rejected transactions, reject reasons	CR or TDSP	Section 4. OtherD2D
D2D	Rep of Record	MP questions who ERCOT or TDSP shows as REP of Record for information only	CR or TDSP	Section 4. OtherD2D
D2D	Projects	MP has system issues or Project related issues	CR or TDSP	Section 4. OtherD2D
D2D	Siebel Change/Info	Status changes of Siebel Order; Change StartTime of Siebel service order. Can't be used for StopTime issues (DEV Existence is needed for StopTime)	CR or TDSP	Section 4. OtherD2D
D2D	997 Issue	MP verify 997 sent or received	CR or TDSP	Section 4. OtherD2D
D2D	Other	Catch–all subtype used for reporting questions, TXSET , reprocessing of transactions, MIS, Data requests, etc.	CR or TDSP	Section 4. OtherD2D
D2D	ERCOT Initiated	Address when exceptions are in ERCOT's system for example conflicting metering dates.	ERCOT Initiated	Section 4. OtherD2D
D2D	Safety Net	MP has questions pertaining to missing EDI, Rep Of Record	TDSP	Section 4. OtherD2D
D2D	Service Order –650 Issues	MP has questions pertaining to missing EDI and 650s missing, not completed or rejected	CR or TDSP	Section 4. OtherD2D
D2D	Move Out with Meter Removal	TDSP notify the CR of removed meter accounts in their territory	TDSP	Section 4. OtherD2D
D2D	Premise Type	CR request TDSP send 814_20 to update	CR	Section 4.

		all systems with a new premise type for a particular ESI_ID		OtherD2D
D2D	Service Address	CR request TDSP send 814_20 to update all systems with a new service address for a particular ESI_ID	CR	Section 4. OtherD2D
D2D	Market Rule	Flexible Catch-all used to accommodate any future PUCT rulings not available for existing subtypes (Example: Opt-Out)	CR or TDSP	Section 4. OtherD2D
D2D	Switch Hold Removal	MP requesting Switch Hold be removed to acquire an ESI_ID	CR	Section 4. OtherD2D
D2D	Inadvertent Gain	Discovery of Inadvertent Issue or Move-In Transaction Submission (**Not to be used for Move-Out or Disconnect for Non Payment transactions- Retail Market Guide, Section 7.2.2.3**)	CR	Section 2. IAG
D2D	Customer Rescission	Initiate Reinstatement of a customer to its original CR	**Gaining CR** only (Retail Market Guide Section 7.3.5; Valid Rescission per PUC Rule 25.474(j))	Section 2. IAG
D2D	Redirect Fees	Inadvertent gain causes a lights-out scenario (due to Move-out or Disconnect for Non-Pay); Direct charges associated with the IAG to the Gaining CR; This subtype must be submitted within three Retail Business Days following receipt of the 810_02 TDSP invoice containing discretionary fees as a result of the Inadvertent Gain.	**Losing CR** only	Section 2. IAG
D2D	Cancel with Approval	Cancel Enrollment Transaction (CRs transaction; TDSP Scheduled or In Review via Siebel)	CR or TDSP	Section 3. Cancel
D2D	Cancel without Approval	Cancel Transaction (Scheduled and Meter Read not Sent)	TDSP	Section 3. Cancel
DEV – Please reference **5.1.1.1** via the MarkeTrak User's Guide (Section 5 – DEV LSE) to determine what constitutes a DEV. DEVs should Only be submitted after transactions have been attempted	DEV LSE relationship present in MP system but not in ERCOT system – **Active (3A)**	MP stating they should be current Rep Of Record	CR or TDSP	Section 5. DEVLSE

DEV	DEV LSE relationship present in MP system but not in ERCOT system – **De-Energized (3B)**	ESI_ID relationship in MP's system but not in ERCOT's data extract referencing StartTime and StopTime	CR or TDSP	Section 5. DEVLSE
DEV	DEV LSE relationship present in ERCOT system but not in MP system **(4A)**	MP is shown in ERCOT's data extract and MP has no enrollment transaction to support relationship	CR or TDSP	Section 5. DEVLSE
DEV	DEV LSE relationship present in both MP and ERCOT systems but Start Date doesn't match **(5A)**	MP has discrepancy with StartTime (Effective Date)	CR or TDSP	Section 5. DEVLSE
DEV	DEV LSE relationship present in both MP and ERCOT systems but Stop Date doesn't match **(5B)**	MP has discrepancy with StopTime (End Date)	CR or TDSP	Section 5. DEVLSE
DEV	DEV LSE relationship present in both MP and ERCOT systems but Start and Stop Dates don't match **(5C)**	MP has discrepancy with StartTime and StopTime	CR or TDSP	Section 5. DEVLSE
DEV – Non LSE Please reference **6.1.1.1** via the MarkeTrak User's Guide (Section 6 – Non LSE DEVs) to determine what constitutes a Non LSE DEV. DEVs should Only be submitted after transactions have been attempted	DEV Existence – In TDSP system not ERCOT	ESI_ID in TDSP system but not in ERCOT's data extract	TDSP	Section 6. NonLSE DEV
DEV	DEV Existence – In ERCOT system not TDSP	ESI_ID in ERCOT's data extract but not in TDSP system	TDSP	Section 6. NonLSE DEV
DEV	DEV Existence – In ERCOT with Start date issues	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the StartTime	TDSP	Section 6. NonLSE DEV
DEV	DEV Existence – Inactive record has date issues	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the StartTime via ESI_ID Inactive Service History record. **Inactive ESI_ID updates cannot be performed via 814_20** transactions.	TDSP	Section 6. NonLSE DEV
DEV	DEV Existence – Status Assignment	TDSP needs to change status of an ESI_ID to Inactive as of new StartTime	TDSP	Section 6. NonLSE DEV
DEV	DEV Existence – Un Retire ESI_ID	TDSP needs to update ESI_ID status from Inactive to De-Energized	TDSP	Section 6. NonLSE DEV

DEV	DEV Characteristic – Region Code Assignment	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the REGIONCODE of the ESI_ID	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Characteristic – Loss Code Assignment	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the LOSSCODE of the ESI_ID	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Characteristic – Profile Code Assignment	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the PROFILECODE of the ESI_ID	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Characteristic – Station Code Assignment	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the STATIONCODE of the ESI_ID	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Characteristic – Zip Assignment	ESI_ID in ERCOT's data extract and TDSP system but there's an issue with the ZIP of the ESI_ID	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV IDR – In MP system not ERCOT	IDR meter data in MP's system but not ERCOT's data extract. **Action (TDSP to ERCOT):** IDR data needs to be loaded at ERCOT. *Request to load negative usage will be rejected by ERCOT*	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV IDR – In ERCOT system not MP (IDR usage rows with an **ORIGIN of 'C' or 'G' are calculated by ERCOT.** These usage rows should **NOT** be filed as DEV IDR Usage 'In ERCOT system not MP' Variance Issues)	IDR meter data in ERCOT's data extract system but not MP. **Action (TDSP to ERCOT):** IDR data needs to be cancelled from ERCOT's system; **Action (CR to TDSP):** TDSP to submit IDR Usage to CR if Rep of Record	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV IDR – In both systems but has date issues	IDR meter data in MP's system and ERCOT's data extract but have StartTime and/or StopTime issues. **Action (TDSP to ERCOT):** Dates of IDR data are incorrect. Delete and reload LSE file; **Action (CR to TDSP):** TDSP to verify IDR usage values	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV IDR – In both systems but has kWh issues	IDR meter data in MP's system and ERCOT's data extract but have kWh issues. **Action (TDSP to ERCOT):** Load the corrected LSE file; **Action (CR to TDSP):** TDSP to verify IDR usage values	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Non-IDR – In MP system not ERCOT	Non-IDR meter data in MP's system but not ERCOT's data extract. **Action (TDSP to ERCOT):** Non-IDR data needs to be loaded at ERCOT. *Request to load negative usage will be rejected by ERCOT*	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Non-IDR – In	Non-IDR meter data in ERCOT's data	CR or TDSP	Section 6.

	ERCOT system not MP	extract system but not MP. **Action (TDSP to ERCOT):** Non-IDR data needs to be cancelled from ERCOT's system; **Action (CR to TDSP):** TDSP to submit Non-IDR Usage to CR if Rep of Record		NonLSE DEV
DEV	DEV Non-IDR – In both systems but has date issues	Non-IDR meter data in MP's system and ERCOT's data extract but have a StopTime issue. **Action:** Dates of Non-IDR data are incorrect. Update to **new** StopTime	CR or TDSP	Section 6. NonLSE DEV
DEV	DEV Non-IDR – In both systems but has kWh or kW issues	Non-IDR meter data in MP's system and ERCOT's data extract but have kWh and/or kW issues. **Action (TDSP to ERCOT):** Need to update loaded data; **Action (CR to TDSP):** TDSP to verify Non-IDR Usage values	CR or TDSP	Section 6. NonLSE DEV
ADMIN	MP Administrator Roles and Responsibilities for users in their organization	MP Admin responsible for establishing and maintaining users. (i.e. adding, copying, editing and deleting users). Also responsible for maintaining the MarkeTrak Rolodex.	Admin	Section 7. Admin
BULK INSERT	Submit Multiple Issues through the Graphical User Interface (GUI) and/or an Application Programming Interface (API)	**GUI:** Submission can contain multiple ESI_IDs but Only one subtype; **API:** Submission can contain issue multiple ESI_IDs and subtypes. This section includes a detailed description of the process	CR or TDSP	Section 8. BulkInsert
BACKGROUND REPORTING	Reports that will execute in ERCOT's backend system and a CSV file will generate with the results	Provides multiple functions including running a report and working via the GUI simultaneously.	CR or TDSP	Section 9. BackGround Reports