2020 SCHEDULED INSTRUCTOR LED ERCOT RETAIL TRAINING

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| **DATE** | **LOCATION** | **TRAINING CLASS** |
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| TUESDAY, JANUARY 14 | AUSTIN, ERCOT MET CTR, ROOM 206 | RETAIL 101 |
| WEDNESDAY, MARCH 4 | AUSTIN, HILTON GARDEN INN, CONFERENCE CENTER | TX SET |
| THURSDAY, MARCH 5 | AUSTIN, HILTON GARDEN INN, CONFERENCE CENTER | INADVERTENT/MARKETRAK |
| THURSDAY, APRIL 2 | DALLAS, ONCOR, ROOM 1120 | RETAIL 101 |
| WEDNESDAY, MAY 6 | DALLAS, ONCOR, ROOM 1120 | TX SET |
| THURSDAY, MAY 7 | DALLAS, ONCOR, ROOM 1120 | MARKETRAK/INADVERTENT |
| THURSDAY, AUGUST 6 | HOUSTON, CENTERPOINT | RETAIL 101 |
| WEDNESDAY, SEPTEMBER 23 | HOUSTON, CENTERPOINT | TX SET |
| THURSDAY SEPTEMBER 24 | HOUSTON, CENTERPOINT | MARKETRAK/INADVERTENT GAIN |

ADDRESS LOCATIONS FOR TRAINING CLASSES NOTED ABOVE

ERCOT MET CENTER

7620 METRO CENTER DR.

AUSTIN, TX 78744

HILTON GARDEN INN

7610 JOHN GLENN WAY

AUSTIN, TX 78741

ONCOR

1616 WOODALL RODGERS FRWY.

DALLAS, TX 75202

CENTERPOINT

1111 LOUISIANNA

HOUSTON, TX 77002