**From:** Kathy Scott, CNP

**Sent:** Monday, February 10, 2025 10:03 PM  
**To:** Troublefield, Jordan   
**Subject:** CBCI File Used For Value of Lost Load (VOLL) Study

|  |
| --- |
| **\*\*\*\*\* EXTERNAL Email \*\*\*\*\*** |
| **Please be cautious and evaluate before you click on links, open attachments, or provide credentials. As a reminder, please report phishing emails via the Report Phishing button.  If the button is not available, then please forward to 'ReportPhishing@ercot.com'** |

I’ll need to reference these for the NPRR1266 RMS discussions.   Thank YOU!!!

[**Section 9 Appendix F6: Customer Billing Contact Information**](https://www.ercot.com/files/docs/2016/07/22/09F6_072416.doc)

[**M-C121423-01 ERCOT Value of Lost Load (VOLL) Study Update and Request for Non-Opt-In Entity (NOIE) Assistance**](https://www.ercot.com/services/comm/mkt_notices/M-C121423-01)

...SHORT DESCRIPTION: ERCOT Value of Lost Load (**VOLL**) Study Update and Request for Non-Opt-In Entity (NOIE) Assistance INTENDED AUDIENCE: Competitive Retailers (CRs), Transmission &...

Last updated: Dec 14, 2023 16:18 CST

**Alerts and Notices**

[**R-A010424-02 Request for customer email addresses in Customer Billing Contact Information (CBCI) for February**](https://www.ercot.com/services/comm/mkt_notices/R-A010424-02)

...to conduct a Value of Lost Load (**VOLL**) survey for the ERCOT Region.  ERCOT has engaged The Brattle Group (Brattle) and its survey administration...

Last updated: Jan 29, 2024 14:46 CST

**Alerts and Notices**

[**R-A010424-01 Request for customer email addresses in Customer Billing Contact Information (CBCI) for January & February**](https://www.ercot.com/services/comm/mkt_notices/R-A010424-01)

...to conduct a Value of Lost Load (**VOLL**) survey for the ERCOT Region.  ERCOT has engaged The Brattle Group (Brattle) and its survey administration...

Last updated: Jan 04, 2024 14:38 CST